

PRINCE ALBERT ROMAN CATHOLIC SEPARATE SCHOOL DIVISION NO. 6

POLICY ITEM: Mediation of Conflict and Dispute Involving a Student	CODE: IQ
LEGAL STATUS: Board Motion 60.01, 117.07	DATE APPROVED: 30 Apr 01 <i>reaffirmed May 14, 2007</i>

Background: On occasion conflicts develop between parents/guardians and the school which need to be resolved in order to insure student success.

POLICY: In keeping with Section 148 of The Education Act, where a difference or conflict arises in the relationship of a pupil to the school, the parent or guardian, on behalf of that pupil, is entitled to immediate access to procedures established by the board of education or the conseil scolaire for the purposes of investigation and mediation of any differences or conflicts.

- Guidelines:**
1. If the problem centres around a student and teacher, the parent or guardian shall first attempt to resolve the matter by discussing it with the teacher, then the Principal, and if subsequently necessary, with the Director or designate.
 2. If the problem is between a student and principal, the parent or guardian shall attempt to resolve the issue by discussing it with the principal, then Director or designate.
 3. If the matter that has arisen in (1) or (2) has not been resolved to the satisfaction of the parent or guardian, arrangements can be made, through the Chief Financial Officer, to have the issue presented to the next regularly scheduled meeting of the Board of Education either in writing or through personal attendance of the parent(s) or guardian(s).
 4. The Board of Education shall after hearing the concerns and before the next regular Board meeting, collect such additional information it deems necessary to reach a decision or recommendation, and this shall be communicated in writing to the teacher, principal, parent(s) or guardian(s).